# WESLEY MAXWELL FRISKE

Missouri State University Marketing Department WesleyFriske@MissouriState.edu Updated: February 14, 2024

### **EDUCATION**

| Doctor of Philosophy              | Texas Tech University, May 2015<br>Ph.D.: <i>Business Administration</i><br>Concentration: <i>Marketing</i> |
|-----------------------------------|---|
| Master of Business Administration | West Texas A&M University, December 2010<br>M.B.A.: <i>Marketing</i>  |
| Bachelor of Arts                  | Montana State University, May 2006<br>Major: English (Teaching Option)<br>Minor: Business Administration    |

# **SELECT PUBLICATIONS (ABDC JOURNAL LIST)**

- Crick, James M., **Friske**, **Wesley**, and Todd Morgan (in press), "Coopetition Strategies and Company Performance under Different Levels of Competitive Intensity, Market Dynamism, and Technological Turbulence," *Industrial Marketing Management*. ABDC Ranking: A\*.
- Friske, Wesley, Nikolov, Atanas Nik, and Todd Morgan (in press), "Making the Grade: An Analysis of Sustainability Reporting Standards and Global Reporting Initiative Adherence Ratings," Corporate Social Responsibility and Environmental Management. ABDC Ranking: C.
- Morgan, Todd, **Friske**, **Wesley**, Kohtamäki, Marko, and Paul Mills (in press), "Customer Participation in Manufacturing Firms' New Service Development: The Moderating Role of CRM Technology," *Journal of Business and Industrial Marketing*. ABDC Ranking: A.
- Manis, Kerry T., Cockrell, Seth, and **Wesley Friske** (2024), "The Curvilinear Role of Trust in Marketing Systems: Analysis of a Moderated-Mediation Model with Hierarchical Linear Modeling," *Journal of Macromarketing*, 44(1), 116-134. ABDC Ranking: A.
- Cockrell, Seth, **Friske**, **Wesley**, Voorhees, Clay M., and Roger J. Calantone (2024), "The Effects of Innovation on Product Recall Likelihood," *Journal of Business Research*, 173, 114452. ABDC Ranking: A.
- Obal, Michael, Morgan, Todd, and **Wesley Friske** (2023), "Is 'Cutting-Edge' Good? Assessing Product Newness Factors in Technologically Turbulent Environments," *Research-Technology Management*, 66(4), 28-37. ABDC Ranking: A.

- **Friske**, Wesley, Hoelscher, Seth A., and Atanas Nik Nikolov (2023), "Voluntary Sustainability Reporting and Firm Value: Insights from Signaling Theory," *Journal of the Academy of Marketing Science*, 51(2), 372-392. ABDC Ranking: A\*.
- Friske, Wesley, Cockrell, Seth, and Robert A. King (2022), "Beliefs to Behaviors: How Religiosity Alters Perceptions of CSR Initiatives and Retail Selection," *Journal of Macromarketing*, 42(1), 114-127. ABDC Ranking: A.
- Morgan, Todd, Anokhin, Sergey A., Ofstein, Laurel F., and **Wesley Friske** (2020), "SME Response to Major Exogenous Shocks: The Bright and Dark Sides of Business Model Pivoting," *International Small Business Journal*, 38(5), 369-379. ABDC Ranking: A.
- **Friske**, Wesley, Nikolov, Atanas Nik, and Phi Cong Hoang (2020), "CSR Reporting Practices: An Integrative Model and Analysis," *Journal of Marketing Theory and Practice*, 28(2), 138-155. ABDC Ranking: B.
- Friske, Wesley and Seth Cockrell (2019), "Entrepreneurship, Excise Taxes, and the 'Flight to Quality'," *Journal of Macromarketing*, 39(4), 358-367. ABDC Ranking: A.
- Friske, Wesley and Miles A. Zachary (2019), "Regulation, New Venture Creation, and Resource-Advantage Theory: An Analysis of the U.S. Brewing Industry," *Entrepreneurship Theory and Practice*, 43(5), 999-1017. ABDC Ranking: A\*.
- Hoelscher, Seth, **Friske**, **Wesley**, and Karyn Friske (2019), "Do Managers Really Mean What They Say? An Analysis of Voluntary Oil and Gas Hedging Announcements," *Oil, Gas, & Energy Quarterly*, 67(3), 403-415. ABDC Ranking: C.
- Friske, Wesley and Miles A. Zachary (2017), "Regulation, Competition, and Economic Growth: A Resource-Advantage Theory Perspective," *Journal of Research in Marketing and Entrepreneurship*, 19(1), 26-41. ABDC Ranking: B.
- Choi, Sunhee, Friske, Wesley, Lee, Sangno, and James Wilcox (2014), "The Effects of Price Promotion Depth on New and Mature Products," *Journal of Brand Management*, 21(3), 202-215. ABDC Ranking: A.
- Davis, Donna F. and **Wesley Friske** (2013), "The Role of Public-Private Partnerships in Facilitating Cross-Border Logistics: A Case Study at the U.S./Canadian Border," *Journal* of Business Logistics, 34(4), 347-359. ABDC Ranking: A.
- Li, Andrew, Bagger, Jessica, and **Wesley Friske** (2013), "Social Desirability in the Selection Process: New Insights from a Novel Context," *Asia-Pacific Journal of Human Resources*, 51(1), 45-62. ABDC Ranking: B.
- Racherla, Pradeep and Wesley Friske (2012), "Perceived 'Usefulness' of Online Consumer Reviews: An Exploratory Investigation across Three Services Categories," *Electronic Commerce Research and Applications*, 11(6), 548-559. ABDC Ranking: C.

### WORKING PAPERS

- **Friske**, Wesley, Yun, Gawon, and Koray Özpolat, "The Underappreciated Role of Logistics in National Systems of Entrepreneurship," in editing and formatting stage, target journal: *Journal of Business Research*. ABDC Ranking: A.
- **Friske**, **Wesley**, and James Crick, "Partner Selection Strategies for Coopetition Success: An Analysis of Coopetitive Relationships in the Brewing Industry," in data analysis stage, target journal: *Entrepreneurship Theory and Practice*. ABDC Ranking: A\*.
- **Friske**, Wesley, Hoelscher, Seth A., and Shekhar Misra, "Customer Engagement in CSR: Definition, Scale Development, and Financial Implications," in data collection stage, target journal: *Journal of Marketing*. ABDC Ranking: A\*.

#### **CONFERENCE PRESENTATIONS**

- **Friske**, **Wesley**, Obal, Michael, and Todd Morgan (August 2023), "COVID-19 Restrictions and the Absorptive Capacity of SMEs." Paper presented at the 2023 Global Research Conference on Marketing and Entrepreneurship, Hamburg, Germany.
- Obal, Michael, Morgan, Todd, and **Wesley Friske** (July 2023), "The Impact of Product Newness on New Product Development Performance: The Role of Technologically Turbulent Environments." Paper presented at the 2023 Academy of Marketing Science World Marketing Congress, Canterbury, United Kingdom.
- Obal, Michael, Morgan, Todd, and **Wesley Friske** (May 2023), "Is Cutting-Edge Good? An Assessment of Product Newness Factors in Technologically Turbulent Environments." Paper presented at the 2023 Academy of Marketing Science Annual Conference, New Orleans, LA.
- Obal, Michael, Morgan, Todd, and **Wesley Friske** (August 2022), "Customer Participation in Innovation During Times of Crisis: The Challenges of Remote Work and Customer Knowledge Acquisition." Paper presented at the 2022 Global Research Conference on Marketing and Entrepreneurship, Whistler, BC, Canada.
- Morgan, Todd, **Friske**, **Wesley**, and Paul Mills (August 2021), "New Service Development Performance: Examining the Roles of Customer Participation Scope and Customer Relationship Management in Servitization." Paper presented at the 2021 American Marketing Association (Virtual) Summer Educators' Conference.
- Morgan, Todd, **Friske**, **Wesley**, and Paul Mills (July 2021), "Customer Participation Scope on SME New Service Development Performance and the Moderating Effect of Customer Relationship Management Technology." Paper presented at the 2021 (Virtual) Global Research Conference on Marketing and Entrepreneurship.

- **Friske**, **Wesley**, and Seth Cockrell (August 2020), "Entrepreneurial Selling vs. Professional Selling: When and Why Entrepreneurs Hire Professional Salespeople." Paper presented at the 2020 (Virtual) Global Research Conference on Marketing and Entrepreneurship.
- **Friske**, **Wesley**, and Seth Cockrell (February 2019), "Entrepreneurial Marketing and Public Policy: A Supply-Side Test of the 'Flight to Quality' Hypothesis." Paper presented at the 2019 American Marketing Association Winter Educators' Conference, Austin, TX.
- Coulter, Ronald L., Simmers, Christina, **Friske**, **Wesley**, and Carly Pierson (October 2018), "Learning Style and Class Delivery Format: Students' Attitudes and Parental Preferences." Paper presented at the 2018 Institute for Global Business Research Fall Conference, Las Vegas, NV.
- **Friske**, **Wesley**, and Seth Cockrell (August 2018), "Entrepreneurship, Excise Taxes, and the 'Flight to Quality.'" Paper presented at the 2018 Global Research Conference on Marketing and Entrepreneurship, Boston, MA.
- Byun, Kyung-Ah, Dass, Mayukh, and **Wesley Friske** (June 2018), "Green Means Go! The Role of CSR Appeals in Product Recalls of Private Label Brands." Paper presented at the 2018 ISMS Marketing Science Conference, Philadelphia, PA.
- Friske, Wesley, Cockrell, Seth, and Phi Cong Hoang (February 2018), "How Religiosity and CSR Affect Retail Visits." Paper presented at the 2018 American Marketing Association Winter Educators' Conference, New Orleans, LA.
- **Friske**, **Wesley**, Nikolov, Atanas Nik, and Phi Cong Hoang (February 2018), "CSR Reporting Practices: An Integrated Model and Analysis." Paper presented at the 2018 American Marketing Association Winter Educators' Conference, New Orleans, LA.
- **Friske**, **Wesley** (September 2017), "Higher Education and Diversity Panel." Panelist at the Insights Association (Great Lakes Chapter) 2017 Fall Conference, St. Louis, MO.
- Wang, Xinchun and Wesley Friske (August 2016), "Developing Sustainable Innovation Capabilities: The Roles of Innovation Assets, Top Management Innovation Commitment, and Marketing Department Power." Paper presented at the 2016 American Marketing Association Summer Educators' Conference, Atlanta, GA.
- **Friske**, **Wesley** (February 2016), "From Strategy to Performance: An Investigation of the Factors Affecting Marketing Plan Implementation." Paper presented at the 2016 American Marketing Association Winter Educators' Conference, Las Vegas, NV.
- Choi, Sunhee and **Wesley Friske** (February 2016), "The Effects of International Publicity on Exporter Sales Volatility." Poster presented at the 2016 American Marketing Association Winter Educators' Conference, Las Vegas, NV.

- **Friske**, **Wesley** (October 2014), "Bank Marketing Study Results: Pitfalls in Marketing Plan Implementation and Key Factors behind a Successful Implementation Effort." Paper presented at the Oregon Bankers Association Marketing Roundtable, Salem, OR.
- Choi, Sunhee, **Friske**, **Wesley**, Lee, Sangno, and James Wilcox (May 2013), "The Effects of Price Promotions on New and Mature Products." Paper presented at the 2013 Academy of Marketing Science Annual Conference, Monterey, CA.
- Davis, Donna F. and **Wesley Friske** (May 2013), "Improving Cross-Border Logistics: The Role of Public-Private Partnerships." Paper presented at the 2013 Academy of Marketing Science Annual Conference, Monterey, CA.
- Racherla, Pradeep and **Wesley Friske** (May 2010), "Perceived Credibility of Online Consumer Reviews: An Investigation across Three Service Categories." Poster presented at the 2010 Academy of Marketing Science Annual Conference, Portland, OR.
- Li, Andrew, Bagger, Jessica, and **Wesley Friske** (April 2010), "Social Desirability: New Insights from a Novel Context" (featured at the top-rated poster session). Poster presented at the 2010 Annual Conference of the Society for Industrial and Organizational Psychology, Atlanta, GA.

# **RESEARCH INTERESTS**

- Marketing-Entrepreneurship Interface
- Macromarketing (Sustainability, Marketing Systems)
- Innovation (New Product/Service Development)

# SERVICE TO THE DISCIPLINE

| - | AMA Entrepreneurial Marketing Special Interest Group (EMSIG) Board |                |  |
|---|--|----------------|--|
|   | Vice Chair Early Career Membership                                 | 2019 - Present |  |
|   | Session Chair  |                |  |
|   | AMA Summer Educators' Conference                                   | 2016, 2021     |  |
|   | AMA Winter Educators' Conference                                   | 2018           |  |
| • | Associate Editor   |                |  |
|   | Journal of Research in Marketing and Entrepreneurship              | 2023 – Present |  |
|   | Editorial Advisory Board   |                |  |
|   | International Small Business Journal                               | 2023 – Present |  |

# **TEACHING EVALUATIONS**

Missouri State University, College of Business, Marketing Department

| • | Marketing Research, Marketing Analytics<br>Fall 2023   | 4.44/5.00                               |  |
|---|--|---|--|
| • | Marketing Research, Marketing Analytics<br>Spring 2023   | 4.12/5.00                               |  |
| • | Marketing Research, Marketing Analytics<br>Fall 2022   | 4.42/5.00                               |  |
| • | Marketing Research, Marketing Analytics, Research Issues<br>Spring 2022                            | s and Problems: Marketing 4.53/5.00     |  |
| • | Marketing Research, Marketing Analytics<br>Fall 2021   | 4.48/5.00                               |  |
| - | <ul> <li>Marketing Research, Advanced Marketing Research, Seminar in Marketing Research</li> </ul> |   |  |
|   | Research Issues and Problems: Marketing  |   |  |
|   | Spring 2021  | 4.46/5.00                               |  |
| • | Marketing Research, Advanced Marketing Research, Semi<br>Research Issues and Problems: Marketing   | -                                       |  |
|   | Fall 2020  | 4.48/5.00                               |  |
| • | Marketing Research, Advanced Marketing Research, Semi Spring 2020                                  | nar in Marketing Research<br>N/A        |  |
| • | Marketing Research, Consumer Behavior, Research Issues<br>Fall 2019                                | and Problems: Marketing 4.48/5.00       |  |
| • | Marketing Research, Advanced Marketing Research, Semi Spring 2019                                  | nar in Marketing Research<br>4.48/5.00  |  |
| • | Marketing Research, Seminar in Marketing, Research Issue<br>Fall 2018                              | es and Problems: Marketing<br>4.54/5.00 |  |
|   | <ul> <li>Marketing Research, Advanced Marketing Research, Research Issues and Problem</li> </ul>   |   |  |
|   | Marketing<br>Spring 2018   | 4.61/5.00                               |  |
| • | Marketing Research, Consumer Behavior, Research Issues<br>Fall 2017                                | and Problems: Marketing 4.52/5.00       |  |
|   |  |   |  |

| -                 | Marketing Research, Advanced Marketing Research, Seminar in Marketing Research,<br>Research Issues and Problems: Marketing |                                   |  |  |
|-------------------|--|-----------------------------------|--|--|
|                   | Spring 2017  | 4.57/5.00                         |  |  |
| •                 | Marketing Research, Consumer Behavior  | 4.57/5.00                         |  |  |
|                   | Fall 2016  | 4.57/5.00                         |  |  |
| •                 | Marketing Research, Consumer Behavior, Research Issues<br>Spring 2016  | and Problems: Marketing 4.53/5.00 |  |  |
| •                 | Marketing Research, Consumer Behavior<br>Fall 2015   | 4.56/5.00                         |  |  |
| HONORS AND AWARDS |  |                                   |  |  |

| Abdul Ali Promising Research Award, GRCME                  |  |  |
|--|--|--|
| Outstanding Reviewer, JRME                                 |  |  |
| Outstanding Scholarly Activity Award: Empirical Paper, MSU |  |  |
| Abdul Ali Promising Research Award, GRCME                  |  |  |
| Outstanding Reviewer Award, ECRA                           |  |  |
| Best Poster Award, SIOP Annual Conference                  |  |  |